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MARICOPA COUNTY SHERIFF'S OFFICE

MARICOPA COUNTY SHERIFF'S OFFICE
INVITES YOUR INTEREST IN THE POSITION OF

CHIEF INFORMATION OFFICER



**MARICOPA COUNTY
SHERIFF'S OFFICE**



WHO WE ARE & WHO WE NEED

Maricopa County Sheriff's Office Mission:
Working together to safeguard our communities.

We value Honesty, Respect, Humility, Trust, Perseverance, and Unity.



Our vision is to ensure Maricopa County Sheriff's Office is a leading law enforcement agency, united with our community. We are truthful in our words and actions. We are committed to learning from and serving each other. We are in the constant pursuit of excellence. We embrace the diversity of our communities. We believe trust is the foundation of our relationship. We are working together toward common goals.

The next Chief Information Officer will lead a team of Information Technology professionals who believe in public service and are dedicated to helping our communities through outstanding service.

THE COMMUNITY



POPULATION & ECONOMY

Maricopa County is consistently one of the fastest-growing counties in the country with approximately 4.5 million residents. It is Arizona’s political and economic center, encompassing the capital city of Phoenix and more than 25 cities and towns ranging from bustling suburbs to rural getaways. While Arizona may be known for its famed cactus, the saguaro, the County features a scenic mix of landscapes including mountains, lakes, and wide-open spaces that complement the vast array of metropolitan amenities.

In addition to Phoenix, Maricopa County encompasses 26 municipalities, including the cities of Mesa, Glendale, Scottsdale, Tempe, Chandler, Peoria, Gilbert, Buckeye, Surprise, Goodyear, and Avondale; and partners with Fort McDowell Yavapai Nation, Gila River Indian Community, Salt River Pima-Maricopa Indian Community, and Tohono O’odham Nation. People from all backgrounds call the Valley of the Sun home, and Maricopa County is blessed to serve a diverse population in age, ethnicity, language, and culture. The County’s economic base is also diversifying with advanced manufacturing, software and IT, health care, and aerospace joining traditional agriculture and mining operations.

Maricopa County’s quality of life, transportation infrastructure, skilled workforce, leading universities, and favorable business climate continue to contribute to its vibrant economy. In addition, the County is home to about 250,000 U.S. veterans and supports Luke Air Force Base, home to the 56th Fighter Wing, the largest in the world.



EDUCATION

Maricopa County is home to first-class primary and secondary institutions, as well as major universities and a robust community college system. Arizona State University (ASU) has been named No. 1 in innovation for an eighth year in a row by U.S. News & World Report. It features five campuses and a large on-line learning community. Its undergraduate Business, Nursing and Engineering schools were also ranked in the top 50 programs in the country. There is also a joint biomedical campus in downtown Phoenix run by ASU, the University of Arizona, and Northern Arizona University.

THE COMMUNITY

RECREATION & LEISURE

Maricopa County maintains one of the most extensive regional park systems in the country with more than 120,000 acres across 12 parks. These parks are connected by the Maricopa Trail that stretches more than 300 miles around the valley. Federal, state and city governments also offer a variety of outdoor



amenities for all abilities and interests. Mild winter temperatures and 300+ days of sun mean outdoor activities are available year-round. The metro area features four major league sports teams, world-class golf courses, art venues, family attractions, and fine dining that rivals any major metropolitan area.



THE COUNTY

Maricopa County was established in 1871, more than 40 years prior to Arizona statehood. In those early days, The Territory of Arizona (also known as Arizona Territory) had its own legislature, which oversaw the creation of counties and their governments. The territorial legislature wasted no time in creating three key governmental offices: a tax collector, a treasurer, and a sheriff.

By the time Arizona became the 48th state in 1912, the number of counties in Arizona had grown considerably and the demand for additional sheriffs was clear.

The Arizona State Constitution maintained that certain positions are to be elected by the people, rather than appointed by a governing board. The Office of Sheriff is such an elected position.



THE

ORGANIZATION

Today, the State of Arizona has 15 county Sheriffs. Each is elected to a four-year term and has a salary set by the state legislature.

Since those early beginnings in 1871, thirty-seven persons have served as Sheriff of Maricopa County, including, most recently, Sheriff Paul Penzone.

If you've ever wondered where the word "Sheriff" comes from, it's a term that originated in Anglo Saxon Britain. "Sheriff" is derived from shire, an Old English word meaning "county."

The Shire-Reeve was the official representative of the reigning monarch in each county, with "reeve" meaning "guardian." In time, the Shire-Reeve became known as the "sheriff" and the double "F" in Sheriff hints at its esteemed history.



MCSO AT A GLANCE

Maricopa County Sheriff's Office (MCSO) is the largest Maricopa County elected department, with approximately 4,000 authorized positions, including more than 700 Sworn Deputies, more than 2,100 Detention Officers, and more than 1,000 civilians.

MCSO serves the residents of Maricopa County at the MCSO Headquarters Office, 6 District Offices, and a variety of other division buildings through the

Downtown Phoenix area. The MCSO Operations Center and related IT offices are located at the MCSO Headquarters Office. MCSO operates the following jail facilities: 4th Avenue jail, Estrella jail, Intake, Transfer & Release, Lower Buckeye jail, Towers jail, and Watkins jail.

To learn more about MCSO Districts and Divisions, please click below for our most recent Annual Report.

[VIEW ANNUAL REPORT](#)

ABOUT THIS POSITION

CHIEF INFORMATION OFFICER

The Chief Information Officer (CIO) has primary responsibility for the operations of the Technology Bureau, which manages and supports all major information and communications technology for the Maricopa County Sheriff's Office (MCSO). The CIO provides executive leadership, including setting the vision, strategy, and priorities for information technology investments in support of agency executive staff. The CIO will ensure technology and communication innovations align and advance the vision and strategic direction of the Sheriff's Office of one of the fastest growing counties in the nation. The CIO leads the planning and deployment of current and emerging technology, partnering with agency leadership to identify and coordinate bureau efforts to meet business needs for users in enforcement, detention, and administration. This role is responsible for budget development for all IT initiatives and operational support, identifying and establishing organizational policies, procedures, technical standards, and business processes.

THE IDEAL CANDIDATE

- 01 Directs the work of and manages the overall operations of the Technology Bureau, including all phases of technology projects from definition to design, architecture, implementation, testing, support, and maintenance.
- 02 Evaluates and improves the delivery of services using technology processes.
- 03 Provides exceptional customer service and promotes a customer-focused culture in the Technology Bureau.
- 04 Oversees and directs all IT programs, services, and policies and considers alternative technology strategies as necessary.
- 05 Directs the implementation of IT initiatives including migration from legacy systems, new software and hardware installation, and integration projects.
- 06 Researches and evaluates emerging technologies and recommends implementation to support identified business requirements in the Sheriff's Office.
- 07 Reviews all hardware and software acquisitions and maintenance contracts related to projects, soliciting involvement, and participation of other Bureau resources as appropriate.
- 08 Represents the Sheriff's Office in meetings and as a member of various County and State criminal justice committees.
- 09 Develops, implements, and maintains policies and procedures involving technical standards, change management, and project management.
- 10 Guides IT managers to ensure adherence to procurement and planning requirements, compliance with budget procedures, and technological standards of the organization.
- 11 Prepares and presents technical and non-technical data and information to stakeholders, including Sheriff's Office and County management, law enforcement agencies, community members, and other officials.

POSITION:

CHIEF INFORMATION OFFICER

REQUIRED QUALIFICATIONS

- Bachelor's Degree in Technology, Computer science, or related field.
- Eight (8) years of increasingly responsible information technology or related technical experience with four (4) years of IT managerial experience.
- Postgraduate degrees or professional level-related experience may substitute for the education or experience on a year-for-year basis.
- Master's degree is preferred.

COMPENSATION & BENEFITS

The hiring range for this position is \$137,000 to \$203,000, commensurate with the successful candidate's qualifications and experience. Maricopa County also offers a highly competitive benefits package. Please click here for a complete overview of the benefits and perks of being a Maricopa County employee. Assistance with moving and relocation expenses may be available.

[VIEW COUNTY PERKS](#)

THIS POSITION IS AT-WILL (UNCLASSIFIED) AND NOT COVERED BY THE MARICOPA COUNTY EMPLOYEE MERIT SYSTEM RULES.

HOW TO APPLY

All qualified applicants are strongly encouraged to submit their cover letter, resume, list of references, and any additional supplemental documents through one of the methods below.

[APPLY HERE](#)

The first review of applications will be February 1, 2024.

Visit [Maricopa.Gov/Jobs](https://www.maricopa.gov/jobs) and search Chief Information Officer or apply to the posting directly using the button on the right.

SELECTION PROCESS

Applicants will be considered based on the information provided in their applicant documents. Candidates must meet minimum qualifications for consideration. Maricopa County reserves the right to consider only the most qualified candidates. A thorough pre-employment background investigation will be completed for the successful candidate. The applicant information submitted and selection process are subject to public disclosure as required by law. Maricopa County is an equal opportunity employer.

QUESTIONS

Please contact Maricopa County Sheriff's Office - Pre-Employment Services:
Jennifer Ferrie, Commander
j_ferrie@mcs.maricopa.gov
602-876-3979