

How to file a Comment or Complaint

If you have a concern regarding the performance of any Maricopa County Sheriff's Office employee, you have the right to file a complaint in English, Spanish, or your preferred language, including sign language, using the following methods:

- In-Person at any District Facility or at the Professional Standards Bureau (see addresses on reverse)
- By Mail
 - Professional Standards Bureau
101 West Jefferson Street
Phoenix, Arizona 85003
- Telephone:
 - (602) 876-5429 – Direct
 - (844) 887-4483 – Toll Free 24-hour hotline
 - TDD: (602)876-1000
- Fax: (602) 876-0070
- Online:
 - www.MCSO.org/Contact

The MCSO will make reasonable efforts to ensure that complainants who speak other languages (including sign language) and have limited English proficiency can file complaints in their preferred language. The Maricopa County Sheriff's Office shall accept all civilian complaints, whether submitted verbally or in writing; in person, by phone, by mail, or online; by a complainant, someone acting on the complainant's behalf, or anonymously; and with or without a signature from the complainant.

This Comment and Complaint Form can be hand delivered, mailed, or faxed to the Professional Standards Bureau, or any facility of the Maricopa County Sheriff's Office. All public complaints are forwarded to the Professional Standards Bureau for investigation. Within seven days of receiving the complaint, the Professional Standards Bureau will mail a Complaint Acceptance letter to you. You will be notified in writing once the investigation is complete. This notification will include the findings of the investigation and any discipline imposed.

Facilities

District I

1840 S. Lewis Street
Mesa, AZ 85210
(602) 876-1853

District II

920 E. Van Buren Street
Avondale, AZ 85323
(602) 876-1865

District III

13063 W. Bell Road
Surprise, AZ 85374
(602) 876-1602

District IV

37622 N. Cave Creek Road
Cave Creek, AZ 85331
(602) 876-1742

District VI

20727 E. Civic Parkway
Queen Creek, AZ 85142
(602) 876-5055

District VII

16705 E. Avenue of the Fountains
Fountain Hills, AZ 85268
(602) 876-1869

Lake Patrol

7307 N. Bush Highway
Mesa, AZ 85215
(602) 876-1636

Professional Standards Bureau

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Phoenix, AZ 85003
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TDD: (602)876-1000

Maricopa County Sheriff's Office



Comment and Complaint Form

